

IVANS Exchange[™]

An online tool to manage agency
download connections

IVANS Exchange enables your business to access, review and manage your agency download connections to increase ease of doing business with your agency partners.

Through intuitive graphical dashboards, the on-demand application provides you a single location to view and manage current and potential download activity with agents.

Agency partners can provide valuable feedback on quality of download and demand for additional lines of business to download.

The application also enables your business to quickly analyze your download adoption rates against industry download adoption averages, providing data-driven insights to support future agency download opportunities.

IVANS Exchange enables your business to build stronger agency relationships by further automating servicing needs for increased ease of doing business.

IVANS Exchange enables your business to:

- > Manage agency download connections through a single application.
- > Access and review agency feedback on current download interest.
- > Optimize download quality and roadmap download implementation.
- > Gain valuable insight into your agency connectivity with industry-level reporting and comparative analysis.

“IVANS helps us to identify which lines of business our agencies are demanding [through IVANS Exchange].”

- Tom Campana, AVP, Customer Experience, The Motorists Insurance Group



Core Capabilities

Insurer connections dashboard

Responsive dashboards allow you to view and manage current and potential download opportunities with your agency partners. Filter by specific lines of business or transaction type to gain a comprehensive view of your download utilization and adoption over time.

Agency feedback reports

IVANS Exchange enables you to view and review agency feedback on current interest in specific lines of business available for download, download service quality and desired lines of business for download.

Automatically receive reports via email on a monthly or weekly basis to stay up to date with agent demand for current and future lines of business of interest for download.

Industry-level reporting

Dynamic reporting enables you to quickly analyze your download adoption rates and compare your rates against industry averages. View download usage by individual agency, individual lines of business, or by all agency partners to instantly evaluate opportunities to optimize agency connectivity.

New agency account set up

You have the ability to invite new agencies directly from the application to complete their IVANS Exchange account registration without having to manually send credentials to agencies outside of the application.

Insurer interface contact information

As your agency partners require greater download connectivity, you want to ensure they have access to the right person to contact. IVANS Exchange enables you to post your contact information directly within the system so your agencies know who to contact about their current and potential download activities.

Getting started is easy

Learn how IVANS supports your agency distribution and servicing strategy by calling **855.233.9128** or visit **ivansinsurance.com** today.

142 million⁺

transactions flow through IVANS

- Source: IVANS

Why IVANS

IVANS is the property and casualty insurance industry's exchange connecting insurers, MGAs, agencies and the insured.

IVANS' cloud-based software automates the distribution and servicing of insurance products.

For more than 30 years, IVANS innovation and expertise has connected 30,000 independent insurance agencies and 380 insurer and MGA partners to enable millions of people to safeguard and protect what matters most in people's lives.